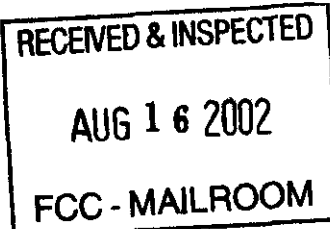


cc Docket 98-67

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4 Alma Court
Troy, NY 12180-1136
August 7, 2002



Federal Communication Commission
445 12th Street SW
Washington, DC 20554

To whom it may concern:

I was asked to write to you about CapTel, a new communication device for the deaf and hard of hearing individuals.

Earlier last month I tried out on CapTel at the Deaf Way II Festival in Washington, DC. My voice was almost intelligible despite my profound hearing loss in my both ears. After talking with my sister in long distance and reading the captions in return what she said, I was overwhelmed and impressed. The communication between my sister and me was spontaneous. It was different from the communication between a hearing caller and me through the voice relay service in longer time. Yes, the communication assistant at the relay service typed fast right after my sister said. It was pretty cool.

CapTel is an amazing communication technology. I recommend that it should be on the market soon.

Sincerely,

A handwritten signature in cursive script that reads "Cheryl Pivorunas".

Cheryl Pivorunas

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